



**GARLAND**

## Attention Utility Customers

On September 5, 2023, the City Council enacted an amendment to Ordinance Chapter 10, titled “Fees and rates” changing the **base and volume charges for sewer service**. Charges will be reflected on utility bills beginning October 1, 2023 (as outlined in the ordinance).

**Sewer rates** for each year shall be computed based on the average monthly-metered water consumption on the December, January, February, and March statement of each year as reflected in the bills received by customers for the given periods. Reading dates for these periods vary year to year as actual water billing cycles occur.

**Single-family residential accounts** for which average water consumption has been established (winter average), the monthly sewer rate shall cap not to exceed 17,000 gallons provided, however; that if actual water consumption falls below the established average during a billing month the lesser amount will be billed for sewer service based on 98% of actual water usage and applying the applicable rates. In no event shall single-family residential sewer service exceed the winter average established on a monthly basis.

USER CLASS	Current		After 10/1/2023	
	Base Charge	Volume Charge	Base Charge	Volume Charge
Single-Family Residential (with established winter average)	\$10.96	\$4.74*	\$11.27	\$4.88*

**New customer accounts** for which average water consumption has not been established will be billed for sewer service based on 98% of actual water usage and applying the applicable rates; provided, however, that in no event shall single-family residential sewer service exceed the cap of 9,000 gallons.

USER CLASS	Current		After 10/1/2023	
	Base Charge	Volume Charge	Base Charge	Volume Charge
Single-Family Residential (NEW customer)	\$10.96	\$4.74*	\$11.27	\$4.88*

(Sewer Service Continued)

**Residential duplex accounts** for which average water consumption has been established (winter average), the monthly sewer rate shall cap not to exceed 34,000 gallons provided, however; that if actual water consumption falls below the established average during a billing month the lesser amount will be billed for sewer service based on 98% of actual water usage and applying the applicable rates. In no event shall single-family residential sewer service exceed the winter average established on a monthly basis.

USER CLASS	Current		After 10/1/2023	
	Base Charge	Volume Charge	Base Charge	Volume Charge
Residential Duplex	\$10.96	\$4.74*	\$11.27	\$4.88*

**New residential duplex accounts** for which average water consumption has not been established will be billed for sewer service based on 98% of actual water usage and applying the applicable rates; provided, however, that in no event shall single-family residential sewer service exceed the cap of 18,000 gallons.

USER CLASS	Current		After 10/1/2023	
	Base Charge	Volume Charge	Base Charge	Volume Charge
Residential Duplex (NEW customer)	\$10.96	\$4.74*	\$11.27	\$4.88*

**Apartment accounts** will be billed a fixed rate per living unit for the account and the variable charge will be based on 80% of actual monthly water usage with no capped volume.

USER CLASS	Current		After 10/1/2023	
	Base Charge	Volume Charge	Base Charge	Volume Charge
Apartment	\$9.19	\$5.15*	\$9.45	\$5.30*

**General commercial / industrial accounts** will be billed a fixed rate for the account and the variable charge will be based on 80% of actual monthly water usage with no capped volume.

USER CLASS	Current		After 10/1/2023	
	Base Charge	Volume Charge	Base Charge	Volume Charge
General Commercial / Industrial	\$10.07	\$5.15*	\$10.36	\$5.30*

\*These charges are per 1,000 gallons and based on respective calculation methods for the user class.